



TERMS AND CONDITIONS

Rates are per night and are subject to change without prior notice unless already paid.

Payment Terms

- A 100% deposit is due upon confirmation.
- If a guest opts to pay the deposit via EFT, this should be done within 12 hours of booking. If payment is not made within this time frame, we reserve the right to cancel the booking.
- Should arrival be within 30 days of booking, payment in full is required at the time of booking.

Cancellation Policy

This is strict and includes Covid-related cancellations/postponements unless we are able to fill the booking.

- I. If cancelling 14 days before arrival, 100% of the total will be forfeited.
- II. If cancelling 21 days before arrival, 50% of the total will be forfeited.
- III. If cancelling 30 days before arrival, 25% of the total will be forfeited.

Check-in & out Times

Check-in Time: 2pm - 6pm

Check-out Time: 10am

- Check-in gate closes at 18h00.
- Any check-in between 18h00 & 20h00 will be charged a fee of R250.
- Any check-in after 20h00 will be charged a fee of R500.
- Guests must preferably arrive before nightfall.
- Please note: the gate will be locked from 8 pm to 6.30 am.

Outside visitors

Bushveld Bivouac is a private property. We have a strict security policy and for security reasons we do not accept any outside visitors. ONLY booked and registered guests are permitted entry. Exceptions can only be made by pre-arrangement with the management.

Access

Access on the farm is via gravel roads. While compact two-wheel drive cars can access the various units under most conditions, in the event of heavy rain or any personal doubt we will happily provide a shuttle service to and from guest vehicles parked in our safe car port nearer the gate. Driving on the property (apart from Bushveld Bivouac farm vehicles) is STRICTLY ONLY permitted between the main entrance gate and your unit. We regret no quads allowed. Motorbikes must be left at our car port and transport to and from the camp will be provided.



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Speed limit

There is a 20 kmph speed limit that must be strictly observed due to the presence of people and animals on the roads.

Cleaning/Serviceing

Our units are serviced daily from 09:30. Should you not wish to be disturbed, please inform the Duty Manager the day before 20:00.

Children

Children under 14 years old can be accommodated on camp beds in their parents' tents on request based on IDs provided at the time of booking and at an extra charge. A maximum of two children (under 14 years of age) per tent can be accommodated.

Unfenced pools and raised decks.

All our tents have unfenced pools and raised decks. Guests and children use both strictly at their own risk. Children under the age of 14 must be supervised by at least one capable adult at all times.

Pets

We regret no pets allowed.

Solar power

Our units are solar powered. This means we have no problems with loadshedding with regard to lights, fans, wifi, charging of phones and computers and pool pumps (hot water and stoves are on gas). If you wish to avoid private load shedding, please do not plug in any power or heating devices!

This means, STRICTLY:

- No large speakers
- No shavers
- No hair dryers
- No flat irons
- No irons
- No toasters

Smoking

Absolutely NO SMOKING inside.

Fires

We live in a bush environment that becomes like a tinder box in the dry season. Please take care with fires, barbecues, and cigarettes at all times. Cigarette butts must be appropriately disposed of, and fires must never be left unattended. No collecting of firewood. No fires allowed, other than in braai facilities. Each unit has fire extinguishers and a hose.

Recycling

Each unit is equipped with a recycling dustbin below the sink. In the interests of our planet, please separate your waste into the appropriate bins. Waste will be collected daily.

Drones

The use of drones is unfortunately not permitted in the interests of the privacy of other guests.



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Parties

Our guests come here to experience the peace of the bush so please do not play loud music or disturb the peace in any way.

Hunting and shooting

Hunting and shooting are strictly forbidden as is the removal of any natural materials (e.g. plant life, rocks, bones, etc).

Damages

Please report missing items or breakages to the Duty Manager. A full inventory is done prior to check in and post check out and missing or broken items will be invoiced.

Walking during the day

Please walk on designated roads and trails only.

No walking after sunset other than on the lit paths between units. While this is not a Big Five reserve, it is the bush!

No feeding, approaching, or catching animals.

YOU ARE IN A WILDLIFE AREA AND ANIMALS MUST BE RESPECTED. DO NOT APPROACH - always stay calm, keeping your movements slow and quiet. Should an animal not show any sign of moving on, change direction, giving it a wide berth.

Strictly no littering

Litter is damaging and even life threatening to animals. Please do not litter and collect any litter you may encounter while walking or cycling and dispose of appropriately in the waste bins provided at your unit.

No fireworks

No trespassing on other tent sites

Please respect the privacy of others as you would like yours respected.

Disclaimer - the management and staff and anyone else associated with Bushveld Bivouac (Pty) Ltd will not be held liable for any loss, damage, injury, or illness incurred or suffered by any guests or any other person whilst on Bushveld Bivouac premises.

Please be respectful of other guests and the resident animals at all times.

With kind regards

Bushveld Bivouac Team

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